

Transcend 10-day trial offer policy at CPAP-Supply.com (www.cpap-supply.com)

Call 1-888-955-2727 for details and to place an order.

The Transcend trial offer is intended to give customers the opportunity to try Transcend products risk-free for a period of 10 days.

The terms of this offer are as follows:

- This offer is available for the Transcend EZEX™, Transcend Auto™, and any accessories purchased on the same invoice with these PAP devices. **The Transcend® CPAP (PN 503042) is excluded from this 10-day trial policy.**
- This offer is limited to **cash purchases only**. It does not apply to Transcend products reimbursed through insurance.
- Once a Patient purchases eligible Transcend products from the Dealer, the Patient has 10 days from the **date of receipt** of the PAP to contact the Dealer to return the product(s). Products may be returned for any reason, with the exception of abuse (dropping product, breaking it, etc.).
- The Patient is responsible for paying the return shipping fees to Somnetics if they decide to return the product.
- The Dealer will contact Somnetics for a Return Materials Authorization (RMA) number for return of the product by contacting **877-621.9626** or rma@somnetics.com.
- The Patient or Dealer should make note of why the product is being returned, as they will be asked for this information when they obtain an RMA number from Somnetics.
- Products must be received by Somnetics from the Dealer or Patient **within 10 business days of the return claim date.**
- All products must be returned in original packaging, free of any defect, and with all parts (including accessories) originally shipped with the device included in the return package.
- If the conditions above are met, Somnetics will issue a statement credit to the Dealer for each returned product.
- The Dealer is responsible for reimbursing Patients the full purchase price of returned products if the Patient has returned complete, working product to Somnetics within the stated parameters of this offer.
- It is recommended that the Dealer not make any refund to the Patient until Somnetics has received and evaluated the product. After returned product has been inspected and approved, Somnetics will notify the Dealer that a refund is due to the Patient.
- Somnetics will not refund Dealers for products that are not in original packaging, are defective, or do not include all original parts. If returned products are damaged or if parts are missing Somnetics may, in its sole discretion, issue no credit, a partial credit, or full credit for the return.
- This offer is available only for orders shipped within the US.